



**Code of Conduct
For Parents / Carers**

Parent Code of Conduct Policy

Bryn Coch Club are very fortunate to have supportive and friendly parents.

Our parents recognise that providing quality childcare to children is a process that involves partnership between parents, Bryn Coch Club staff and Bryn Coch community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of Bryn Coch Club.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our club about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance

As well as following the guidance set out in our parent involvement policy and procedure, we expect parents, carers and visitors to:

- Respect the caring ethos of our setting
- Understand that both staff and parents need to work together for the benefit of their children.
- Demonstrate that **all** members of the local community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events with the setting's view in order to bring about a peaceful solution to any issue.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach Bryn Coch management team to help resolve any issues of concern.
- Avoid using staff as threats to admonish children's behaviour.

In order to support a peaceful and safe childcare environment Bryn Coch Club cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of the setting, office area or any other area of the club grounds.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of club staff, trustee, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying club property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding Bryn Coch club or any of the children/parent/staff, at the setting on Facebook or other social sites. Any concerns you may have about the club must be made through the appropriate channels by speaking to the management team or the trustees, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on club premises. Physical punishment against ALL children is a criminal offence in Wales, (21st March 2022)
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs whilst on club property.

Should **any** of the above behaviour occur on Bryn Coch club premises staff may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the club grounds.

We trust that parents and carers will assist our setting, with the implementation of this policy and we thank you for your continuing support of both Bryn Coch club and school.

Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against childcare settings and staff and in some cases other parents/pupils. The trustees and management team of Bryn Coch club consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole club/school community.

Any concerns you may have must be made through the appropriate channels by speaking to the management team or the trustees, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being cared for at our setting our attending Bryn Coch School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The setting/school also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the club will also consider its legal options to deal with any such misuse of social networking and other sites.

Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of bullying.

Thankfully such incidents are extremely rare.

This Child not collected policy and procedure was passed for use in Bryn Coch Club	
On: 9.1.2025	
By: CHARE MURPHY	Position: CLUB MANAGER
Date of planned review: OCT 2025	